



# CERTIFICATE 2024

## Objective

[Forum Ethibel](#) is a Belgian not-for-profit organisation and recognised as an expert in **rating, independent control and certification** of products that meet ethical, societal, ecological and good governance standards. This audit and certification is carried out on behalf of Ressources.

[RESSOURCES](#) is the federation of social economy enterprises active in **waste reduction** through the **recovery, reuse and valorisation** of resources in a **circular economy**.

The Solid'R label is an ethical label for companies within the **social economy sector** active in the recycling, collection and sale of **second hand textiles and goods**. The label was created to differentiate from private players in the reuse and recycling market. RESSOURCES launched the Solid'R label for organisations that voluntarily respect certain ethical and solidarity principles and are audited annually. In 2018, Solid'R has been launched on **European level** in order to promote these solidarity principles and to apply the social economic criteria.

## Verification

### Wereld Missiehulp VZW (WMH)

Wereld Missiehulp VZW helps disadvantaged people around the world. The organisation has a network of containers in Flanders and Brussels to collect second hand clothes and shoes. Part of the profit of the collection is assigned to humanitarian and development projects. Yearly, WMH supports over 200 projects with priority given to poverty reduction, health care, education, gender equality, sanitation and innovation.



### Scope

Practical information regarding audit:

- Type:
  - On Site
  - Remote

Criteria(*)	CONTROL
1. Social purpose	✓
2. Managerial Autonomy	✓
3. Sustainable development	✓
4. Organisation's interest versus general interest	✓
5. Voluntary -based and open-based membership	✓
6. Democratic control	✓
7. Transparency & communication	✓
8. Honest and with moral integrity	✓

*Certificate legend: Green for compliance, Orange for caution, Red for breach.*

### General remarks:

**Activities:** WMH is a non-profit organisation dedicated on the one hand to the circular economy focused on the second-hand clothing sector, and on the other hand to material or logistical support of small-scale projects as well as humanitarian shipments in the global South.

**Employees:** WMH aims to be inclusive by employing a part of their workers through the statute art. 60 (Belgian legislation). There are policies in place for the wellbeing and safety of the employees, including a collaboration with IDEWE, social inspection and a prevention advisor. Yet a continuous point of amelioration remains to develop more processes to improve the communication between the management and employees (Solid'R criteria 6.4). During 2022, efforts were made to involve the employees more, yet these were not fully continued during 2023. Several workers have complained about the poor internal communication.

**Governance:** An interim director has been hired to restore the business growth and to better communicate with the employees. To guarantee that the employees' problems are adequately addressed, an independent working group has been installed. Finally, the annual report of 2023 is not published yet so the transparency requirements are not fully fulfilled.

*Documentation and additional information was transparently shared with the auditor.*

## Result

All requested documents were delivered and questions were answered in full. Forum Ethibel declares that, for the year 2022, the **activities of Wereld Missiehulp vzw are compliant with remarks with SOLID'R Ethical Charter** that is based on the **European criteria of social economy**.

Date: 25/11/2024

Forum ETHIBEL asbl,



Remi Leroy  
Research officer



Kenny Frederickx,  
Director



## Notification

### Societal value

The principles and criteria queried and checked during the audit are set out by RESSOURCES. The importance of this audit is to make the public aware of the ethical, social and ecological principles that the organisation in question strives entirely voluntarily.

Based on the audit and the resulting certificate, RESSOURCES determines whether the Solid'R label could be assigned to the concerning organisation (or not).

### Procedure

Organisations that want to receive the Solid'R label for the **first time** are subject to an on-site audit. In the following years, a **remote audit** is carried out.

For 'old' member organisations, an on-site audit will be organised **every three years**. For the smallest organisations this is replaced by a skype call. This is important to discuss whether new developments or changes have taken place in terms of vision, strategy or long-term objectives.

By alternating on site audits and remote audits, a balance is respected between maintaining **in-depth views** about the organisations and pursuing **cost-efficiency**.

### Commitments and underlying indicators (\*):

Commitment	Criteria
<b>Commitment 1:</b> Social purpose	<ul style="list-style-type: none"> <li>The social goals are defined and the way of meeting them is evaluated at least once a year (activity or management report)</li> <li>Limitation of the return on Capital to a dividend: must not exceed SE national limitation. If such international limit doesn't exist, capital remuneration can't exceed European inflation rate of consumption prices.</li> <li>In case of commercial companies shares transfer, their revaluation in relation to the nominal value may not exceed the rate of inflation of the European consumption prices.</li> <li>In the event of cessation of activity, the net assets may not be distributed among the associates, partners or cooperators in any case, but must be transferred to a social economy company.</li> </ul>
<b>Commitment 2:</b> Managerial Autonomy	<ul style="list-style-type: none"> <li>The majority of the shares or votes, at the general meeting, can not be held by one or more public or capital / private sector partners. Otherwise, workers have a blocking minority at the general assembly.</li> </ul>
<b>Commitment 3:</b> Sustainable development	<ul style="list-style-type: none"> <li>Surplus Assignment in priority to the reserve or equity funds, investments for the maintenance of the production tool and the improvement of working conditions, and support of social goals</li> <li>No gross remuneration (statutory and extra-legal benefits included) nor billing for freelance (in case of freelance management) greater than 5 times the structure lowest salary.</li> </ul>
<b>Commitment 4:</b> Own interest versus general interest	<ul style="list-style-type: none"> <li>Compliance with the social, tax and environmental legislation</li> </ul>
<b>Commitment 5:</b> Voluntary-based and open-based membership	<ul style="list-style-type: none"> <li>No restrictions may be applied to the admission of a partner, worker or staff member for political, philosophical or religious reasons</li> </ul>
<b>Commitment 6:</b> Democratic control	<ul style="list-style-type: none"> <li>No physical person can hold more than 50% of the capital</li> <li>The general meeting decisions are taken according to the rule "one person, one vote" or, in case of "1 share/1 vote", by limiting the votive power to 49,5%.</li> <li>The workers are represented at the GA : <ul style="list-style-type: none"> <li>either they are invited to be a member,</li> <li>either shares, at a price defined by national legislation relating to the ES, are accessible to them,</li> <li>or by any other ways.</li> </ul> </li> <li>Workers are regularly informed and consulted on the results of the organization and its strategic choices.</li> <li>Workers have the opportunity to attend training courses in their interest and in the interest of their organization</li> </ul>
<b>Commitment 7:</b> Transparency and communication	<ul style="list-style-type: none"> <li>Keep regular accounts / financial statements and prepare the statutory annual accounts: Presentation of annual accounts including balance sheets as well as profit and loss</li> <li>Transparency concerning the means used (provenance and allocation): The quantity of resources used as well as their origin (s) and their assignment (s) according to specific objectives, must be able to be determined in financial reports, completed if necessary with comments, and within activities report,</li> <li>This annual activity report is made available on the enterprise website.</li> </ul>
<b>Commitment 8:</b> honest and with moral integrity	<ul style="list-style-type: none"> <li>To guard against fraud and malfeasance, and to make sure that the structure is honest</li> </ul>